



Monday, May 11, 2020.

Dear Sirius Controls Representative,

I wanted to take this opportunity to thank you and your team at Sirius for everyone's support and guidance. [REDACTED] Kuwait branch appreciate the initial trip to Kuwait and subsequent online guidance.

We are all aware of the challenges dealing with harsh desert environments and the field trips during your visit was invaluable to our project here maintaining our client's assets.

In addition, I would also thank everyone for their assistance in regards to our purchase of spares. Our purchase of spare parts were imported with minimal issues due to the support of your team providing documentation required for local import regulations.

I am confident that the relationship built between [REDACTED] and Sirius will be productive through the term of our contract here in Kuwait and hopefully onto other projects.

I would also like to thank you for your personal attention and support. My understanding of chemical injection has increased with your help.

Time zones were not an issue as you were always available with technical support.

Thank you again for your help and patience.

Sincerely,

[REDACTED]
Operations Manager.

