

[REDACTED]

This email is to provide feedback for the Insight system chemical injection skids that we have bought from your company and how they are performing so far.

We have bought 7 skids with the Insight system and upgraded 2 skids to Insight system. Our skids were installed in pipelines with higher internal corrosion risk. We inject corrosion inhibitor to the lines. This helps us to maintain the Integrity of lines with higher internal corrosion risk.

So far the performance of the skids is good. There has not been major incidents. There was only an isolated event where the solenoid valve did not work properly. However, we contacted Sirius controls and valve was replaced immediately.

In terms of technical support, the experience has been excellent. There is always great availability over the phone and with man power for commissioning new skids.

We are hoping that soon Sirius offers Insight Connect. We have skids located in remote areas where connecting to SCADA is not available. Therefore, having Insight connect will be the great value for us.

Feel free to contact me if there is any questions.

Regards,

[REDACTED]  
Integrity Engineer – Project Manager, Pipeline Integrity Implementation  
[REDACTED] Sherwood Park, AB [REDACTED]